



TOTAL SOLUTIONS
AUSTRALASIA'S LARGEST RANGE OF COMMERCIAL
CATERING EQUIPMENT and REFRIGERATION



PO Box 303 058
North Harbour
North Shore
Auckland 0751

Tel: 09 415 6470
Fax: 09 415 6471
Website: www.foodequipment.com.au
Email: nzoffice@foodequipment.co.au

Service Call Request

Ph: 09 415 6470

Fax: 09 415 6471

Email: nzoffice@foodequipment.com.au

Date: _____

Please answer the following questions so that your service call / warranty claim can be processed.

To be completed by the dealer, email or faxed to the above details.

Product: FED Invoice Number: _____
Model: _____ Serial Number: _____
Description: _____

Describe Fault: _____

What was happening with the equipment when the fault occurred: _____

When did the fault first become apparent? _____

Customer Details

Business Name: _____
Contact Name & Telephone: _____
Physical Address: _____

Dealers Details (Who you brought the equipment from)

Business Name: _____
Branch: _____
Contact Name & Telephone: _____
Any further comments: _____

When warranty is approved you will be advised an approval / works order number, which will also be advised to the service person.

WARRANTY APPROVAL - OFFICE USE ONLY Service Call No. _____

Service Person _____

Business Name: _____

Address: _____

Phone: _____

Date: _____ Signed: _____